



Annual Balanced Scorecard Process

Scorecard Components

Enterprise
Priorities

Benchmark
Targets

Data
Warehouse
Automation



Key Principles

Integrated & Balanced: Strategic Measure Categories (Balanced)

Web Based: Power BI/ Tableau

Cascaded: Accountability Unit & Discharge Unit

Accessible: Licenses and Access requests

Buy In: Quarterly/Monthly Performance Reviews

Drive Improvement: Dyads, Leader Goals

Scorecard Process Oversight

Executive Sponsor Kick-off

- Operating Team

Stakeholder Engagement

- Leader Triads
- Other Management Groups
- Clinical depts
- Medical group
- Metric Owners

Committee Socialization

- Outpatient Oversight Committee
- Inpatient Oversight Committee
- Enterprise Quality Committee
- Other Governing Committee

Executive Sponsor Sign-offs

- Operating Committee
- Board of Trustees